<u>The Resource Center Solutions, LLC: Union Non-Union Non-HSA Plan</u>

Coverage for: 1/1/2024-12/31/2024|Plan Type: HDHP

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please contact your Human Resources department. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf.or call 1-800-257-2753 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network: \$1500 Individual / \$3000 Family Out-of-Network: \$3000 Individual / \$6000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before the plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes	Preventive care. This plan covers items and services even if you haven't met the deductible amount. But a copayment or coinsurance may apply.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network: \$ 6500 Individual / \$13000 Family Out-of-Network: \$6500 Individual / \$13000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Cost Containment Penalties, Premiums, Balance-billed Charges (unless balance billing is prohibited), health care services this plan doesn't cover	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u>
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.independenthealth.com/home/index . Also please https://providerlocator.firsthealth.com/home/index	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

	Services You May Need	What You Will Pay		
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	TRC Primary Care Clinic: Covered in full PCP: \$20 copayment	40% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	Specialist visit	20% coinsurance	40% coinsurance	None
If you visit a health care provider's office or clinic	Preventive care/screening/ immunization	No Charge	Not Covered	Certain preventive services are not covered when they are provided out-of-network. You may have to pay for these services. Check to see what your plan will pay for before receiving these services out-of-network. Also, you may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then, check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-Ray: 20% coinsurance Laboratory: 20% coinsurance	40% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to a 50% reduction of the eligible expenses up to a maximum of \$500 for each instance.
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to a 50% reduction of the eligible expenses up to a maximum of \$500 for each instance.
If you need drugs to	Generic drugs	\$10 copayment	Not covered	Administered by PBD 1-888-878-9172
treat your illness or condition More information about prescription drug coverage is available at	Preferred brand drugs	\$30 copayment	Not covered	Administered by PBD 1-888-878-9172
	Non-preferred brand drugs	\$80 copayment	Not covered	Administered by PBD 1-888-878-9172
https://www.pbdrx.com/home	Specialty drugs	\$100 copayment	Not covered	Administered by PBD 1-888-878-9172
If you have outpatient	Facility fee (e.g., ambulatory	20% coinsurance	40% coinsurance	Member Precertification may be required.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
surgery	surgery center)			Failure to obtain precertification could result in up to a 50% reduction of the eligible expenses up to a maximum of \$500 for each instance.	
	Physician/surgeon fees	20% coinsurance	40% coinsurance	None	
	Emergency room care	20% coinsurance	Covered as in-network benefit	Copayment waived if admitted	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	Covered as in-network benefit	Must be deemed medically necessary. Wheelchair van transportation is not covered	
	<u>Urgent care</u>	20% coinsurance	40% coinsurance	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to a 50% reduction of the eligible expenses up to a maximum of \$500 for each instance.	
	Physician/surgeon fees	20% coinsurance	40% coinsurance	None	
If you need mental	Outpatient services	20% coinsurance	40% coinsurance	None	
If you need mental health, behavioral health, or substance abuse services	Inpatient services	20% coinsurance	40% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to a 50% reduction of the eligible expenses up to a maximum of \$500 for each instance.	
If you are program	Office visits	No charge after initial diagnosis	40% coinsurance	Cost sharing does not apply for preventative services. If a visit is unrelated to Pregnancy, member liability may apply based on services rendered.	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	Member Precertification may be required for Home Births.	
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	Member Precertification may be required	
If you need help	Home health care	20% coinsurance	40% coinsurance	Maximum of 40 visits per plan year.	

		What You Will Pay		Limitations Evacutions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
recovering or have other special health				In-network & out-of-network services combined equal total benefit.
needs	Rehabilitation services	20% coinsurance	40% coinsruance	Maximum of 20 visits per plan year (Physical Therapy, Speech Therapy, Occupational Therapy combined). In-network & out-of-network services combined equal total benefit
	Habilitation services	Not Covered	Not Covered	None
	Skilled nursing care	20% coinsurance	40% coinsurance	Maximum of 45 visits per plan year. In-network & out-of-network services combined equal total benefit.
	Durable medical equipment	50% coinsurance	50% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to a 50% reduction of the eligible expenses up to a maximum of \$500 for each instance
	Hospice services	No charge	40% coinsurance	Hospice services shall include supplies & drugs.
If your child needs dental or eye care	Children's eye exam	N/A	N/A	Services covered through VSP 1-800-877-7195
	Children's glasses	N/A	N/A	Services covered through VSP 1-800-877-7195
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Weight Loss programs
- Cosmetic Surgery
- Dental care (Adult)

- Hearing Aids
- Long term care
- Non-Emergency care when traveling outside the US
- Private duty nursing

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic Care
 Routine eye care (Adult)
 Infertility treatment

Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

Your Rights to Continue Coverage: For more information on your rights to continue coverage, contact the plan at (716) 631-2661. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. You may also contact: Independent Health at 1-800-257-2753.

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. You may also contact: Independent Health at 1-800-257-2753.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-257-2753

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-257-2753

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-257-2753

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-257-2753

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1500
■ Specialist [cost sharing]	\$20
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	40%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1500	
Copayments	\$80	
Coinsurance	\$2001	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,641	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

\$1500
\$20
20%
40%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$957	
Copayments	\$730	
Coinsurance	\$81	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$1,823	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$1500
■ Specialist [cost sharing]	\$20
■ Hospital (facility) [cost sharing]	20%
■ Other [cost sharing]	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1500	
Copayments	\$0	
Coinsurance	\$385	
What isn't covered		
Limits or exclusions	\$	
The total Mia would pay is	\$1,885	

The plan would be responsible for the other costs of these EXAMPLE covered services.