

What happens to my primary care physician and counselor?

TRC's Health Home Care Coordinator shares the Care Plan that you have developed together with your physician, your counselor and other service providers. The Care Plan explains the work being done by TRC's Health Home team to support your goals. Every person involved in your Care Plan works together to make sure your well being is a top priority.

"Health Homes has helped me go from being homeless to permanent housing and I am very happy to be where I am."

Eric L. – Successful client

"Health Homes is helpful and the staff is very knowledgeable."

Jennifer C. – Successful client



Health Home Care Coordination

Offering comprehensive care management services to Medicaid recipients...

What if I am a member of a Managed Care Organization?

Members of Medicaid Managed Care Organizations are eligible to receive Health Home Care Coordination from The Resource Center. Once you complete the application and consent from, the Health Homes of Upstate New York (HHUNY) team will contact your Managed Care Organization to inform them.

Who pays for Health Home Services?

Medicaid pays for Care Coordination services for those who are eligible. It does not cost you anything to enroll.

Contact Us

Jamestown

880 East Second Street | Jamestown, NY
Ph: (716) 485-7224

Dunkirk

186 Lakeshore Drive West | Dunkirk, NY
Ph: (716) 485-7224

www.resourcecenter.org



"Go confidently in the direction of your dreams. Live the life you have imagined."

Henry David Thoreau



The Resource Center Health Homes program is part of the TRC STARS Healthcare Plan, designed to support all aspects of your life.

Ready to truly be yourself?
Contact us today to learn more!

716.485.7224

You're not alone!

The Resource Center Health Home team has over 50 years of experience. We are here to help you be successful!

"Health Homes has been a great ladder back to living, helping me get back on track in life, one step at a time."

Robert D. – Successful client

"Health Homes has helped me to gain back my independence."

Donna C. – Successful client



What is a Health Home?

The Resource Center Health Home provides Care Coordination services to help make sure everyone involved in an individual's care is working well together and sharing information that is important in supporting a person's recovery. A Health Home Care Coordinator is expected to help coordinate not just medical, mental health and substance abuse services, but the social service needs of the individual as well.

How can a Health Home help me?

A Health Home is about improving not just your physical health, but your mental and social health as well. TRC's Health Home assists you to:

- ◆ Get involved in activities to improve your health
- ◆ Obtain housing, legal assistance, food and other essential needs
- ◆ Learn more about meaningful social and community activities to include in your life
- ◆ Positively move from one type of care to another
- ◆ Make sure everyone involved in your care understands goals and the care plan created with you to help meet your goals.

Who is Eligible?

- ◆ Medicaid recipients, including those who are already members of a Managed Care Organization. Individuals who have both Medicaid and Medicare are also eligible.
- ◆ Those eligible need to meet one of the following conditions of eligibility:
 - Two or more chronic health conditions, such as asthma, diabetes, heart disease, mental health condition or substance use disorder.
 - A significant mental illness
 - Living with HIV/AIDS

How is it different from other Care Management?

TRC's Health Home Care Coordinators are trained to consider all of your needs: the needs of the whole person. Therefore, you receive support in areas you may not have had assistance with before including housing, legal and becoming involved in social or community activities. The help you receive is driven by your goals and the needs you identify in meeting those needs.

What are the people that I would be working with like?

TRC's Health Home Care Coordination Team are caring individuals who talk with you about your goals, your needs and what will make your life meaningful. They also know where to go and who to talk with in order to make sure these needs are met as quickly as possible and you have the supports needed for recovery.

Who do I speak with if I have questions or want to sign up?

If you would like to speak to someone directly about The Resource Center's Health Home Care Coordination service, please call 716.485.7224. Our Health Home Care Coordination team would be more than happy to answer any questions you might have.

Our team will also assist you in completing an application and consent form to determine your eligibility for Health Home Care Coordination services.