5th Annual TRC Educational Conference

Wednesday, September 19, 2012

The Resource Center
200 Dunham Ave, Jamestown, NY 14701

Person Centered Thinking—“Looking Inside Out”
2012 Educational Conference

PERSON CENTERED THINKING—LOOKING INSIDE OUT

The Resource Center—Making a Difference in People’s Lives,
Providing a lifetime of Learning Opportunities

www.resourcencenter.org

MISSION STATEMENT

The Mission of the Resource Center is to support individuals with disabilities and other challenges in achieving maximum independence, contributing to their community, experiencing lifelong growth and enjoying quality of life.

Please join us for the Fifth Annual Educational Learning Conference where we hope to explore Person Centered Thinking.

The goal of the Conference is to provide “food for thought” on various techniques of Person Centered Thinking. Taking the time to learn from one another continues our growth and certainly helps in supporting others’ continued and lifelong growth.

We would like to thank our sponsors:

Please take advantage and visit the Museum of disABILITY History display located in the Dunham Conference Room
2012 Educational Conference

PERSON CENTERED THINKING—LOOKING INSIDE OUT

The Resource Center—Making a Difference in People’s Lives,
Providing a lifetime of Learning Opportunities

www.resourcecenter.org

Keynote Speaker – Bob Sattler
Support Development Associates, LLC

9:00 am to 10:30 am

Presents: The Time Has Come To BE Outside The Box

Focus: To help people to think a little differently in how supports are provided
and get excited for the challenge

With over 30 years of community services, there have been many
initiatives for change that resulted in pockets of best practice for
people obtaining the lives they want. Many efforts to implement
person centered supports across organizations and systems have not
had the impact desired and left many feeling tired and
skeptical. The cries of “been there, done that” keep us thinking
inside a traditional box of service delivery while saying “we
are person centered.” What does it take to truly create a
system that helps move beyond person centered paper to person centered lives? The time has
come to stop thinking about practices and start creating structures and processes that lead to
person centered systems.

Presentation will include:

- A brief history of the Person Centered Practices Movement
- Why is it important to look at doing business differently, especially with our current reality
- What does it take to move forward and get to the next level?

Bob Sattler Bio

Bob Sattler’s career for over the past 30 years has focused on building community supports. He
began his career as a direct support professional and early on redesigned residential programs
that created opportunities for fewer people to live together. His career has allowed him to gain
firsthand experience in all aspects of the system ranging from creating supported employment
programs as options to sheltered work, coordinating supports as a case manager, and focusing on
administrative and executive roles at the county and state level. This eventually led to
establishing a service agency to support people with co-occurring needs (developmental
disabilities and behavioral health challenges) to demonstrate how person centered practices
could truly be provided within traditional systemic structures and practices.

Bob’s work has provided him unique opportunities to work and train in partnership with
professionals from the fields of mental, law enforcement and criminal justice, and state operated
intermediate Care Facilities, in order to better support people with complex support needs. Bob
has worked with Support Development Associates since 2007, consulting across the nation to
help people move from state operated facilities to their community, and consult with states and
organizations on how to create sustainable person centered systems and processes.
Ever had that “Oh no” feeling when it was time for a meeting? Good meetings require good facilitation, and that is a skill that must be continually developed. What should be considered to help make meetings productive and encourage involvement of everyone present? Learn methods to strengthen your skills of facilitation in a fun interactive way to help your meetings run more effectively.

**Presentation will include:**

- **Planning in partnership**
- **Having conversations with people who use services, families, providers/staff and professionals to get the information you need.**
- **Information about and practicing the concepts of: Important To and Important For information and how to balance them.**
- **Facilitation tricks and tips**

**Leigh Ann Kingsbury Bio**

Leigh Ann has worked with people with developmental disabilities, psychiatric disabilities and seniors for more than 30 years. She has worked at all level of organizations including direct care, case management and senior and executive leadership. She has worked in 14 states, the UK and Canada; and has helped more than 200 people move from institutional settings to their home communities including many people with labels of “challenging behavior”. Leigh Ann has particular interest in the growth of person centered practices in long term care; and was recently the lead consultant on a CMS funded system-change project for seniors in North Carolina. Leigh Ann is also the former director of the North Carolina Person-Centered Planning Initiative.

Leigh Ann is also one of a small group of professionals working on using person-centered practices for planning around alternatives to guardianship, healthcare decisions, advance directives and care at end of life. She was an invited contributor to an expert Congressional panel on end of life care and policy and has authored multiple articles and a planning manual on using person centered practices for healthcare decision making and care at end including: People Planning ahead: A guide to Communicating Health care and End of Life Wishes, (AAIDD 2009).

Leigh Ann has a Master of Public Administration; a Graduate Certificate in Gerontology from the University of North Carolina at Wilmington and a Bachelor’s Degree in Therapeutic Recreation from the University of Maryland. She lives in New Bern, NC with her husband and a small brood of rescued Persian cats.
1:30 pm to 3:30 pm

Crystal Run Village, Inc.

Presenters: Randy Vance, Laurie Cirillo & Cathie Illenberg

Crystal Run Village, Inc. is dedicated to the principles of empowerment, opportunity, dignity and independence for people with disabilities. Crystal Run Village, Inc. is an independent, non-profit provider of services to more than 700 people with developmental, physical and psychiatric disabilities, spectrum disorder and individuals with dual diagnosis. The agency has a reputation for skilled management, vigorous program development, astute provision of care and financial stability.

The strategic emphasis for Crystal Run Village, Inc. is to continue pioneering and expanding the scope of services available for people in the Hudson Valley and Catskill regions through a variety of residential, vocational, skills development, service coordination and case management programs. The new era has been ushered in by an increased focus on the individual and choice. Person-Centered management teams will not only work to identify and secure the supports that a person may need, but empower individuals to understand the opportunities available while encouraging them to select their preferences. Randy, Laurie and Cathie will share with us how they have worked to transform their process including their successes and struggles.
2012 Educational Conference

PERSON CENTERED THINKING—LOOKING INSIDE OUT

The Resource Center—Making a Difference in People’s Lives, Providing a lifetime of Learning Opportunities

www.resourcecenter.org

Wednesday, September 19, 2012

Registration/Light Breakfast—8am to 8:45am

9:00am to 10:30am—Keynote: Bob Sattler

Presents:
The Time Has Come To Be Outside The Box

10:45am to 12:15pm—Leigh Ann Kingsbury

Presents:
Getting Out Of The “Typical Meeting” Trap:
Using Facilitation skills for better planning

12:15pm to 1:30pm-Lunch

1:30pm to 3:30pm—Crystal Run Village

3:30pm to 4:30pm--Final Comments

Featuring Art Sale: Original Works donated by Artists with Disabilities at the Resource Center

Advocacy—Display from History of disABILITY Museum

Please detach this form and mail to:
The Resource Center
200 Dunham Avenue
Jamestown, NY 14701
Attention: Paula Johnson

Phone-in-Registration: (716)-485-7219
Fax Registration (716) 485-7293
On-Line Registration—www.resourcecenter.org

Pre-Registration Cost:
By September 1, 2012
____$65.00 (Non-Refundable)
(Includes light breakfast, Boxed Lunch)
____Vegetarian option required

Late Registration Cost:
After September 1, 2012
____$85.00 (Non-Refundable)
(Includes light breakfast, Boxed Lunch)
____Vegetarian option required

Name______________________________________
Address_____________________________________
__________________________________________
City/State/Zip________________________________
E-Mail______________________________________

____Check Enclosed (Make check payable to The Resource Center)

***Limited number of Scholarships available for Parents and Caregivers of persons with disabilities to attend. Call Paula Johnson (716) 485-7219 for more information. First Come, First Serve.